



## GENERAL DIRECTORATE OF SERVICES FOR PERSONS WITH DISABILITIES AND THE ELDERLY



2020-1 JANUARY / FEBRUARY

# E - NEWSLETTER

## Contents

About 11,000 Visually Impaired People Were Employed in Public.....	6
Turkey Is the Leading Country in 2020 in The Quality of Disabled and Elderly Care .....	7
The placement of our young people who benefited from disabled and state protection in public institutions was realized with the participation of President ERDOĞAN and Minister SELÇUK .....	8
New Day Living Centers for Individuals with Alzheimers and Autism .....	12
Minister SELÇUK Cafe Down's "Obstacles" Met With Employees Who Do Not Recognize Zehra Zümrüt SELÇUK, Minister of Family, .....	13
2020 Disabled Public Personnel Selection Exam (EKPSS) Application Process Has Begun .....	14
Disabled and Elderly People in Earthquake Zone Placed in The Institutions of The Ministry of Family, Labour and Social Services .....	15
The Delegation of the Ministry of Poverty and Social Welfare of the Republic of Namibia Made a Working Visit to the General Directorate of Disability and Elderly Services .....	16
Minister Selcuk Explained The Number of Social Welfare Programs Increased to 43 .....	19
Minister SELÇUK: Action Has been taken for "Accessible Turkey" .....	20
"Year of Accessibility" Circular from Minister SELCUK .....	20
Call for "Year of Accessibility" to All Institutions and Organizations .....	20
First-Time Individualization Experience Winning Visually Impaired Individuals Graduation Joy .....	21
Digital Transformation Symposium for the Visually Impaired will be held in Istanbul .....	21
Banking Regulation and Supervision Authority Will Fix the Problem of The Visually Impaired by Regulation Change .....	24
Special Athlete Reşan Çetrez Prepares for European and World Championships.....	25
Visually Impaired Rehabilitation Center to Social Studies Teaching Visually Impaired Age Without Anxiety's Success Story .....	26
Istanbul Visually Impaired Rehabilitation Center Trainees Experienced Emotional Moments at Graduation Ceremony .....	27
Mersin Autism Day Life Center Opens Soon. General Manager of Disability and Elderly Services, Exp. Md. Orhan KOÇ Reviews.....	29
Family-Based National Early Intervention Program Development Workshop held in Ankara .....	30
Day Care Centers are Spreading Across the Country.....	34
Accessibility .....	38

## PRESENTATION



In the first bulletin of 2020, we say hello with good news. The "2020 Year of Accessibility" was declared as the "2020 Year of Accessibility" by our President, Mr. Recep Tayyip ERDOGAN, on January 9, 2020, in order to carry out accessibility works to be carried out by all institutions and organizations in a planned, programmed and in accordance with standards, speeding up applications, ensuring physical, digital and mental transformation in this field, and establishing a culture of accessibility.

In this context; The Circular No. 2020/1 has been issued by our President regarding the announcement of 2020 as the Year of Accessibility, and the necessary announcement has been made to all institutions and organizations in order to carry out the works and transactions required by legislation to carry out accessibility within the scope of the Circular in question, as well as to ensure the follow-up of these jobs and transactions.

Let's not forget "Accessibility is for everyone"

As a ministry, we support them by making various arrangements for disabled and their families. We monitor and encourage the employment of disabled people both in the public and private sectors. We make a disability assignment every year. For the first time in the world, we take the Handicapped Public Personnel Selection Exam for disabled people. This year, the exam will be held in April. Our disabled people who are in the test are settling in public institutions and institutions based on the points they receive.

We have implemented many mechanisms as a state in the process of gaining the education, employment and independent life skills of the disabled, and our work for new ones continues. We, as the Ministry, care about the right of education of all disabled people. Therefore, we are working at all the costs of our disabled people, including transportation, going to special education centers under the Ministry of National Education. We offer free service services, we care about the design of schools accordingly.

Our disabled brothers and sisters who need them receive services from special education and rehabilitation units. And we pay for this as a state. We also need to support the families of our disabled brothers and sisters. In Turkey, 517,000 severely disabled brothers receive home care support. As a ministry, we run the home support program, we provide financial support.

We carry out serious preventive and preventive studies on disability. After diagnosis, intervention-sized programs are developed. After early diagnosis, we develop very serious national programs at the point of minimizing and even eliminating the loss of education, rehabilitation and ability with the size of early intervention. In this context, we have work on the National Early Intervention Program.

We haven't forgotten the disabilities that were acquired afterwards. Today, the presence of divided roads in Turkey, socioeconomic development, reduced traffic accidents and work accidents are gradually reducing the rate of disability gained later.

It's home accidents that we want to draw a lot of attention to. Especially in-home accidents, our children are severely traumatized and permanent obstacles can occur. Again, from the point of view of the elderly, there are falls inside and outside the house. In this respect, we are trying to campaign very seriously on preventable accidents. We want the support of all public institutions and institutions here.

In order to support families with disabilities, we targeted the possibility of Day Life Center services in all provinces in 2020, which began service in some provinces in 2019. The transportation of disabled persons to day life centers is provided through our Provincial Directorates. Our citizens with disabilities can continue programs such as education, rehabilitation, skills and skills during the day. Thus, we support the daily lives of families with disabilities and contribute to rehabilitation programs for our disabled citizens.

The population is getting older in Turkey. That's why we're developing important programs for the elderly. The Elderly Support Program, which was implemented in order to facilitate their lives by performing the necessary care in the places where the elderly in need of bio-psychosocial care is carried out with the protection and support of the elderly, is implemented in 354 districts.

**We want our disabled and elderly to live happily with their families.**

**Exp. Md. Orhan KOÇ**

DISABLED AND ELDERLY SERVICES  
GENERAL DIRECTOR





# JANUARY

## 2020 STUDIES



**Monday, January 6th, 2020**

### **About 11,000 Visually Impaired People Were Employed in Public**

In Turkey, where there are 281,439 visually impaired people registered in the National Disability Data System of the Ministry of Family, Labor and Social Services, the number of visually impaired people employed in the public sector as of 2019 was 10,765.

### **Visually Impaired 10,765 of the 55 Thousand 196 Disabled People Employed in public**

According to data from the Ministry of Family, Labor and Social Services, 10,765 of the 55,196 disabled people employed in the public sector were visually impaired citizens. The Ministry of Family, Labor and Social Services is working in many areas ranging from accessibility arrangements to rehabilitation and employment for visually impaired citizens.

### **According to National Disability Data System Data, 281,439 of the 281,439 Disabled People Are Visually Impaired**

Of the 2.5 million disabled people in the Ministry's National Disability Data System, 281,439 are on record as visually impaired.

As of 2019, 10,765 of the 55,196 disabled people employed in the public sector in Turkey are visually impaired. The ministry is conducting training and rehabilitation programs at Istanbul Visually Impaired Rehabilitation Center and Ankara Yenimahalle Visually Impaired Rehabilitation Center for individuals who have lost their sight or have severe visual impairment. Visually impaired people are given trainings on independent living and mobility techniques for 6 months in these centers without the need for someone else's help, and their adaptation to social life and psychological rehabilitation services are provided. The visually impaired are also supported professionally in rehabilitation centers. 4,548 trainees successfully completed their vocational training in the centers and received certificates.

### **Transformation Workshop for the Visually Impaired" will be held**

"Digital Transformation Workshop for the Visually Impaired" is planned in the first half of 2020 under the leadership of the General Directorate of Disability and Elderly Services of the Ministry of Family, Labor and Social Services. The workshop will focus on new technologies that are of great importance for the education of the visually impaired and their ability to act independently in their social lives.



Tuesday, January 7th, 2020

### **Turkey Is the Leading Country in 2020 in The Quality of Disabled and Elderly Care**

All public and private organizations providing care and rehabilitation services to disabled, elderly and care-free individuals will be subjected to regular on-site quality evaluation by the General Directorate of Disability and Elderly Services by 2020.

Family, Labor and Social Services Minister Zehra Zümrüt SELÇUK signed and enacted the "Directive on the Development and Evaluation of Quality in Disabled and Elderly Care Services" and all organizations will be subject to quality assessment and each organization will be scored in terms of quality.

Criteria for evaluating the quality of care services were created in our country. "Quality Standards in Care Services" prepared by the General Directorate of Disability and Elderly Services by academicians, field specialists and field workers with the participation and support of international developments are a first in this field; quality service is of great importance in terms of the assurance of the delivery.

### **Quality Standards Will Be Decisive for Care Organizations**

These standards are; It covers official and private day-life centers, maintenance centers, nursing and rehabilitation centers, nursing homes, nursing home aged care and rehabilitation centers, and additional units connected to these organizations, additional units and home care support services that provide care and rehabilitation services to disabled, elderly and care-in-need individuals of all ages. A total of 1,028 care providers are available within the Ministry of Family, Labor and Social Services as of December 2019.

### **Contribution to Care Tourism**

These standards also have important topics internationally by the World Health Organization. In addition, this study, which is also accepted internationally, is expected to contribute to "Disabled and elderly Care Tourism" in the coming period.



Friday, January 10th, 2020

**The placement of our young people who benefited from disabled and state protection in public institutions was realized with the participation of President ERDOĞAN and Minister SELÇUK**

President Recep Tayyip ERDOGAN and Minister of Family, Labor and Social Services Zehra Zümrüt SELÇUK attended the ceremony to place our disabled citizens and young people who benefited from state protection in public institutions.

**“Number of Disabled Officials Reached 56,500 People with 10 Times Increase ”**

President ERDOGAN, Besiktas National Congress and Culture Center, said in a ceremony, 1304 disabled citizens have placed work in the public, the number of young people who grew up under state protection has reached 29 thousand since 2002. "The number of disabled civil servants in our country has increased by about 10 times compared to the period before us, reaching 56,500 people," he said.

ERDOĞAN stated that they never remain insensitive to disabled people during the 17-year tenure as a state, that they are always with them and will continue to be with them, "Today we are appointing 1561 more young people from every level of education. Thus, Turkey has once again demonstrated that it is a country that fulfills the requirements of being a social state. Like every individual living in this country, we take care of disabled people and our young people who grow up in state protection, and we are trying to prepare themselves for the best future."the point of building the best social security and health care system in the world. We have made special efforts to ensure that no one but the umbrella of the state in our country will remain."





### "We increased from 2 billion pounds to 55 billion pounds"

Erdogan expressed that they increased the annual budget for social benefits from 2 billion pounds to 55 billion pounds, and in the last 17 years, 339 billion pounds of social assistance has been made, the share of social benefits in national income has increased from 0.3 percent to 1.2 percent.

**ERDOĞAN** disabled people and children under state protection, as well as women, the elderly, widows and orphans, relatives of martyrs and veterans expressed their care, as Turkey grows, enriches the resulting value to all citizens will continue to reflect after that, he said.



## 2020 'Year of Accessibility'

Erdogan, who expressed difficulty in even entering the areas where some houses are located, said: "Why? It's not accessible to him. That's what we need to make them accessible. It is also not right to conduct this process randomly, unplanned, unscheduled. Accessibility standards must be set and all institutions must carry out their work accordingly. For this purpose, it is necessary to declare 2020 as the 'year of accessibility'. With projects to be carried out, both physical access and digital transformation, most importantly, steps should be taken towards mental transformation. If there's no mental transformation, there's already an injury here. I would like to express in particular that I will personally follow this process as President."

## "We will build strong families so that we can be a strong nation"

"Family institution is the backbone of our national existence," President ERDOGAN said. Otherwise, just as the collapsed body of the spine is paralyzed, it is inevitable that a family institution will be destroyed in a divided society. This is the biggest threat to Western societies today. The west is collapsing. Why? There's no such thing as family. But now he's threatening us, too.



When the family institution dissipates, the population begins to decline. Why do I say at least three kids? The reason I said that is because I'm not going to say it. strong nations are made up of strong families. We're going to build strong families so we can be strong folks. For years, unfortunately, they had a policy of sterilization at the birth point. Why? For turkey's population to be reduced. I would argue otherwise that our population should multiply, which is the backbone of the economy that we have studied economics. If there are people, you are strong, if there are people, you are not strong, there is labor if there is human, there is capital if there is human, there is money, if there is human, there is production, there is consumption, there is no human bein

**Minister SELÇUK: "With the appointments we will make today, we will have placed approximately 3200 young people in positions and positions in public institutions from the beginning of 2019."**



Family, Labor and Social Services Minister Zehra Zümrüt SELÇUK, speaking at the ceremony, said that a total of 1714 young people who grew up under state protection in May and September 2019 were employed in public institutions. "With the appointments we will make today, we will have placed approximately 3200 young people in positions and positions in public institutions starting in early 2019," SELÇUK said.

SELÇUK expressed that they witnessed the excitement of those who overcome obstacles with determination and the relic of the state, and underlined that they defended a community arrangement in which they could overcome obstacles in front of everyone and evaluate the potential they carry in the best way.

SELÇUK said that since 2002, under the leadership of President ERDOGAN, they have implemented revolutionary improvements in social services, social benefits and social security, which have been considered as three main elements under the umbrella of "social protection".







Tuesday, January 14th, 2020

### **New Day Living Centers for Individuals with Alzheimers and Autism**

Rector of Higher Specialized University. Dr. Mustafa PAÇ and Deputy Mayor of Sincan İhsan DUMAN, General Manager of Disabled Elderly Services Exp. Dr. In his interview with Orhan KOÇ, opening of Day Life Centers for Alzheimer and Autism individuals (Disease / Illness / Morbus / Pathology) was discussed.

General Manager of Disabled Elderly Services Exp. Dr. Orhan KOÇ; Disabled citizens, said they remain helpless Turkey since 2002 for those who need care today to develop models of care that they care center of 27 thousand 354 handicapped individuals they serve.

In addition, another issue that they attach importance to, indicating that the day living centers. Dr. Orhan KOÇ; He stated that they increased the number of day-living centers, which were only 7 in 2018, to 69 centers in 52 provinces as of 2019, and that the day-living centers for disabled people would provide active services in 81 provinces before the end of 202





Wednesday, January 22, 2020

**Minister SELÇUK Cafe Down's "Obstacles" Met With Employees Who Do Not Recognize Zehra Zümrüt SELÇUK, Minister of Family,**

Labor and Social Services, met with employees at "Cafe Down", which operates to increase the social life and employment opportunities of disabled people under state protection. Minister SELÇUK, Kızılay district, the Palace Unhindered Life Care and Rehabilitation Center, which operates within the cafe down' visit to chat with disabled employees drank tea.

SELÇUK got information from the authorities about the work carried out in the cafe, disabled employees also showed their love to her. During the visit, which experienced colorful images and dialogues, Adil YILDIRIM and Cemil KOLONCU, who with down syndrome worked sang their favorite folk songs to Minister SELCUK.

Friday, January 24th, 2020

## 2020 Disabled Public Personnel Selection Exam (EKPSS) Application Process Has Begun

Applications can be made between 24 January and 12 February 2020 for the Disabled Public Personnel Selection Exam (EKPSS) to be held on 26 April 2020 and from 28 April to 13 May 2020 for those attending the lottery.



### 2020 Engelli Kamu Personeli Seçme Sınavı (EKPSS) Başvurusunda Dikkat Edilmesi Gereken Hususlar

Preliminary ACCEPTANCE and COMMITMENT STATEMENT WILL BE ISSUED FOR the candidates who will take the exam for the first time and the candidates who have entered the 2012 ÖMSS and 2014, 2016 and 2018 EKPSS exams and changed the disability status.

Candidates applying for the exam in 2012 ÖMSS and 2014, 2016 and 2018 EKPSS will renew their registration in ÖSYM application centers in accordance with the information in the 2020 EKPSS guide. They also do not need to obtain a Pre-Acceptance and Commitment Statement Certificate.

All applications with 40% or more Disability Health Board Reports received in accordance with the provisions of "Disability Criteria, Classification and Health Board Reports to Be Given to Disabled Persons" or "Regulation on Disability Assessment for Adults" will be accepted.

Disabled candidates who have trouble with the exam application process can call the ÖSYM call center (444 67 96). For EKPSS on April 26, 2020, planning to move the candidates with disabilities to the exam center; the contact information of the candidates requesting help moving to the exam center must be obtained.

### Documents That Must Be Present with Candidates During Application

- Disability health board report,
- Children Report's Special Requirement Report report,
- Official document showing the status of the learning, diploma or graduation status,
- Birth certificate /TC ID Card or passport
- Other documents showing the candidate's obstacle group or status,
- EKPSS Candidate Application Form.



Thursday, January 30th, 2020

### **Disabled and Elderly People in Earthquake Zone Placed in The Institutions of The Ministry of Family, Labour and Social Services**

Family, Labour and Social Services Minister Zehra Zümürüt SELÇUK, citizens in Elazığ and Malatya to avoid problems in access to health services, the necessary measures to eliminate the basic needs of citizens affected by the earthquake disaster in order to be used by the Social Assistance and Solidarity Foundations 8 Million TL resources were transferred, she said.

#### **Psychosocial Support Teams in Earthquake Zone**

Immediately after the earthquake in Elazığ and Malatya, "psychosocial support teams" were created with the support of experts from the Ministry of Family, Labor and Social Services from 6 provinces. Psychosocial support teams serve earthquake survivors. All the institutions of the state were mobilized in coordination with AFAD and The Red Crescent to heal the wounds of the 6.8-magnitude earthquake, which is the epicenter of which is Sivrice district of Elazığ.

Psychosocial support teams of the Ministry of Family, Labor and Social Services are also working in the region from the first moment to determine the needs of earthquake victims. With the participation of experts from Diyarbakir, Gaziantep, Mardin, Maraş, Adıyaman and Bingöl, the teams created under the coordination of the Provincial Directorate of Elazığ Family, Labor and Social Services provide support to the citizens affected by the earthquake.

By meeting with earthquake survivors in hospitals and debris fields one by one, experts who identify priority needs and direct them to the relevant institutions provide services to overcome the trauma experienced by citizens in tents established for psychosocial support. "Mobile Social Service Center" vehicles were also commissioned to ensure that the service was not disrupted in places with difficulty in transportation. The work is carried out on a 24/7 basis to strengthen the capacity of citizens to cope with the trauma they experience and to return to their normal lives as soon as possible. Psychosocial support teams have been transferred to institutions affiliated with the Ministry of Family, Labor and Social Services to be accommodated with women, children, elderly and disabled people in need within the scope of the work carried out so far.





Thursday, January 30th, 2020

### **The Delegation of the Ministry of Poverty and Social Welfare of the Republic of Namibia Made a Working Visit to the General Directorate of Disability and Elderly Services**

A working visit was made to the Ministry of Family, Labour and Social Services between 27-31 January 2020 by the delegation of the Ministry of Combating Poverty and Social Welfare of the Republic of Namibia.

Framework of the program created in accordance with the views and demands of the Namibian side and the Windhoek Embassy, on January 29, 2020, the Ministry of Family, Labor and Social Services was located in the Söğütözü campus, 8. In the floor meeting room, an information meeting was held by the General Directorate of Disability and Elderly Services to promote the Headquarters and its work.

**Delegation of the Ministry of Poverty and Social Welfare of the Republic of Namibia;** Sn. Albert BiWA, Mr. Henda Pampili DIAS, Mr. Filimon SENSE, Mr. Oscar MUHAPI, Mr. Samuel JEGEDE, Mr. Isak Christiaan Jacobus STRAUSS, Mr. Miyaze WALUBITA, Mr. Lesley Charles USURUA and Mr. Francisco Ndalikokule TAAPAPI, The Delegation met with the Deputy Director general of Disability and Elderly Services, Faik YILDIRIM, Head of Departments and MofFLSS Experts.





Deputy General Director of Disability and Elderly Services YILDIRIM; He stressed that the General Directorate of Disability and Elderly Services coordinates the efforts to determine policies and strategies at the national level to benefit from human rights for disabled people and the elderly without discrimination, sets policies, procedures and standards for social activities carried out for the disabled and the elderly, and provides cooperation and coordination between the relevant public institutions and organizations and voluntary organizations in this field. Detailed information was given by department's staff, and questions were answered about the practices of the Members of the Delegation of the Ministry of Poverty and Social Welfare of the Republic of Namibia.





# FEBRUARY

## 2020 STUDIES



Tuesday, February 4, 2020

### **Minister Selcuk Explained The Number of Social Welfare Programs Increased to 43**

Zehra Zümrüt SELÇUK, Minister of Family, Labour and Social Services, was a guest of Hakan CELik on cnn Turk television's live broadcast 'Weekend'. Family, Labour and Social Services Minister Zehra Zümrüt SELÇUK, answered questions and made assessments on the agenda.

We have 1003 Social Assistance and Solidarity Foundations throughout Turkey

Minister SELCUK; Stating that the umbrella of social protection of the state covers social services, social benefits and social security, he said: "We call the Social Assistance and Solidarity Foundations as the capillaries of our Ministry in the field. We have 1003 Social Assistance and Solidarity Foundations throughout Turkey. In addition, 5 million pounds of resources will be transferred this week. When we look from the past to the present, our country and our nation have always kept social assistance and solidarity alive. We strive to continue this institutionally. We've expanded the scope of welfare programs.

Minister of Family, Labor and Social Services SELCUK; noted that 9 percent of the population in Turkey is over the age of 65 and said they anticipate duped that rate will increase further in the coming years. Minister SELÇUK reminded that they have implemented important policies and practices for the elderly and disabled, they have prepared a circular on the accessibility of the disabled, they will share it with the public.



Friday, February 7, 2020

### **Minister SELÇUK: Action Has been taken for "Accessible Turkey"**

President ERDOĞAN, 9 January held at the ceremony of placing disabled citizens and young people who benefited from state protection in public institutions, determining accessibility standards and the importance of conducting the work of all institutions accordingly, 2020 announced as the "Year of Accessibility". Family, Labor and Social Services Minister SELÇUK, President Recep Tayyip ERDOĞAN declared 2020 the "Year of Accessibility" said that a wide-ranging campaign will be launched across the country.

"With the work we will do in 2020, we aim to make every aspect of life accessible to our disabled people, especially our public institutions. Our goal is accessible Turkey," he said. The Ministry of Family, Labor and Social Services has begun work on activities that will raise awareness within the scope of the "Year of Accessibility". Minister Zehra Zümrüt SELÇUK, said in a statement, "As a ministry, a wide-ranging campaign is aimed at launching. By informing educational institutions and public institutions, they will be provided with quick guidance on this issue. Guide booklets will be prepared and distributed."

Selcuk explained that the Accessibility Awards, which were given the first on 3 December 2019, will be repeated every year on World Disability Day, and shared the following information about the work to be done: "Cities will be made smart and age-friendly, setting the necessary criteria for making sure that the elderly benefit from urban living spaces safely and unassisted, and that these criteria will be included in the accessibility inspection process. At the same time, in cooperation with municipalities, a model will be developed for the accessibility arrangements needed in the homes of people who have become disabled afterwards. In addition, the work carried out periodically by institutions will be monitored."

### **"Year of Accessibility" Circular from Minister SELÇUK**

On the other hand, the circular was published with the signature of Zehra Zümrüt SELÇUK, Minister of Family, Labor and Social Services, to raise awareness of the "Year of Accessibility" and to ensure that disabled and elderly citizens can have free access to all areas of life across the country. In the circular, accessibility, the disabled and the elderly, especially everyone can participate equally and effectively in social life, stating that the prerequisite, "Those with mobility limitations can leave their homes; schools, pedestrian crossings, parks, buildings and public transport; in order to access information and communication technologies and services, all of these must be planned, designed and regulated as accessible," the statement said.

### **Call for "Year of Accessibility" to All Institutions and Organizations**

Minister SELÇUK, the circular to carry out accessibility arrangements in all areas from open spaces to buildings throughout Turkey, and to ensure the follow-up of the work and operations carried out within the scope of the legislation. In the circular, she called for all institutions and organizations to make announcements about the "Year of Accessibility"



Monday, February 10th, 2020

## First-Time Individualization Experience Winning Visually Impaired Individuals Graduation Joy

Visually impaired individuals who gained life skills for 5 and a half months at the Visually Impaired Rehabilitation Center in Yenimahalle, Ankara, experienced the joy of graduation. Dozens of visually impaired trainees who gained experience of individualization for the first time received their diplomas prepared in braille alphabet. The ceremony was attended by, General Director of Disability and Elderly Services. Exp.Dr. Orhan KOÇ, Yenimahalle Governor Selda DURAL, Disabled and Elderly Services Deputy General Director Faik YILDIRIM and Önal İNALTEKİN, MofFLSS Ankara Deputy Provincial Director Fatih KOCUR, Saray Rehabilitation Center Director Bekir DEMİRYILMAZ and relatives of visually impaired trainees attended.



Yenimahalle Visually Impaired Rehabilitation Center, which is affiliated with the Ministry of Family Work and Social Services, prepares disabled individuals from all over Turkey to life. Visually impaired citizens who have experience of individualization for the first time in their lives, have self-confidence and have the knowledge and equipment to continue their lives and graduate from the course at the end of 5 and a half months.

69<sup>th</sup> semester graduates received their diplomas in a ceremony. Diplomas were created in braille alphabet to be accessible to individuals with disabilities. The trainees who received their diploma experienced great joy. At the graduation ceremony, the theatre and music show prepared by visually impaired individuals was the scene of colorful moments.

## Digital Transformation Symposium for the Visually Impaired will be held in Istanbul

Providing his diploma to graduate trainees, Exp. Md. Orhan KOÇ said: We want to increase the capacity of this organization. We will hold a digital transformation symposium this year, we have previously held a digital transformation symposium for the disabled, we have held a digital transformation symposium for the visually impaired, and now we will organize symposiums for the visually impaired in Istanbul.

**"I couldn't even go get bread, so now I can go on my own and buy my clothes, and i can buy my bread, now it's okay."**

Stating that she came to receive education from Canakkale, visually impaired trainee Alev DUMAN said, "I am very happy that we are graduating here now, and I am a little sad because we will leave our teachers. I've learned a lot of things so far, for example, people who can't even go out, have human self-esteem, and I've got friends like me, we've learned very nice things on the computer, in the power plant, and in the same way that I've learned a lot of things That I didn't know how to make cake pouch before. I didn't have a social life because we were in the village environment, i didn't even have a social life, I couldn't even go to the market to buy bread right now, so it's okay that I can go to the market on my own and buy my clothes on my own.

My teachers are incredibly good. We have sisters who help us in the morning, they take great care of us in the morning, we have sisters who teach us a lot of things about bed correction, and when I go, I will recommend this place to our friends in Canakkale because our very nice place teachers are also valuable from each other. They're very interested in us, and it's a great honor and pride for us to pick us up and take us here. My dress was a Çanakkale-specific outfit, and they were fashion show. A local outfit is unique to Canakkale. I wore this today with the permission of my teachers. I said that there's a change in color," She said.



### "When I got here, I learned about life"

Halil Ibrahim, a 20-year-old visually impaired trainee who stated that he socialized through the course, said, "I learned to fold clothes here, I learned how to clean. Thanks to this place, I learned to go out on the street. First, Thank god and then my teachers. Thanks to all my teachers, they worked hard. They tried. I started going out, I started discovering new friends. I've become friends. When I got here, I learned about life. May my Lord allow them to relieve their troubles in this world and the afterlife, thanks to our teachers here. He's very interested, teachers. The student is given a very good time," he said.



About Center Regulation on The Care, Rehabilitation and Family Counseling Services of the Social Services and Child Protection Agency No. 27691 dated September 3, 2010 and no. 27691 prepared within the framework of Law No. 2828 of Yenimahalle Visually Impaired Rehabilitation Center rehabilitation and training services to visually impaired individuals who have exceeded the compulsory education age according to their principles. The expenses of the organization, which provides boarding and day-to-day services to the whole country, are covered by the Ministry of Family, Labor and Social Services, The General Directorate of Disability and Elderly Services.

In order to facilitate the harmony of individuals to life and to help them solve the psychological and social problems caused by disability, trainees are brought to social life. In this special educational institution, which has 2 in Turkey, trainees of all ages can receive training. The center, which provides education in 7 areas, welcomes 60 students a year. Students over the age of 15 from 81 provinces can also remain as boarders. At the end of the course, individuals who succeed are given a certificate of achievement approved by the Ministry of National Education. Individuals who complete their training are employed in various fields



Tuesday, February 11th, 2020

### **Banking Regulation and Supervision Authority Will Fix the Problem of The Visually Impaired by Regulation Change**

The problem experienced by visually impaired individuals in banks regarding "Fees to Be Taken from Financial Consumers" was resolved with the efforts of the General Directorate of Disability and Elderly Services and some non-governmental organizations.

The relevant regulation, dated Monday, February 10th, 2020, in the Official Gazette no. 31035, titled "Regulation of regulation from the Banking Regulation and Supervision Authority: REGULATION ON THE PRINCIPLES AND RINCIPLES RELATED TO FEES TO BE CHARGED FROM FINANCIAL CONSUMERS" has been prevented from experiencing problems for the visually impaired again



In the fees to be taken from financial consumers, it leaves visually impaired individuals in a difficult position, "2) In the contracts to be issued on paper, "I have received a copy of the contract," the statement said in paragraph 2 of article 5 of the Regulation on The Principles and Principles on Fees to Be Taken from Financial Consumers dated 3/10/2014 and published in the Official Gazette no. 29138.





Tuesday, February 11th, 2020

### **Special Athlete Reşan Çetrez Prepares for European and World Championships**

Reşan ÇETREZ, who stayed at the Children's Homes Site of the Provincial Directorate of Family, Labor and Social Services in Ağrı, won the special athletes in the category of stars in ski running at the Special Athletes Turkey Ski Championship held in Erzurum. Reşan ÇETREZ, a 14-year-old special athlete with 55 percent mental retardation disorder, makes her name with his success in skiing.

The special sportsman, who started the sport with KARADEMİR, the coach on the Children's Homes Site and continues his training without a break for 2 years, makes his name with his success in the ski industry, which is difficult.



### **REŞAN Became the Champion of Turkey and Was Selected to the National Team**

Reşan ÇETREZ, who suffers from mental retardation of 55 percent, was selected as the champion of Turkey in the category of 'Ski Running' in the event held at Palandöken Ski Center on January 14th and attended by 24 athletes from 14 provinces.



Thursday, February 13th, 2020

### **Visually Impaired Rehabilitation Center to Social Studies Teaching Visually Impaired Age Without Anxiety's Success Story**

On Friday, February 7, 2020, visually impaired people who gained life skills for 5 and a half months at the Visually Impaired Rehabilitation Center in Yenimahalle, Ankara, had the joy of graduation, and for the first time, dozens of visually impaired trainees who had experience of individualization had received their diplomas prepared in braille alphabet.

The success story of Çağla KAYGISUZ, who was a presenter at the Graduation ceremony held at the Visually Impaired Rehabilitation Center on Friday, February 7, 2020, from the trainees of the Visually Impaired Rehabilitation Center september-february, shows the victory of perseverance.

#### **Victory of Perseverance**

Çağla KAYGISUZ, 10.09.1995 born. He's a natural vision. He lives in Yozgat with his family. Graduated from Tokat Osman Gazi Paşa University Social Studies teacher in 2019. Between September 5, 2019 and February 9, 2020, she participated in the course, which was given life skills for 5 and a half months at the Visually Impaired Rehabilitation Center in Yenimahalle, Ankara.

Çağla KAYGISUZ Yenimahalle visually impaired rehabilitation center received vocational and basic training. CAGLA KAYGISUZ; In February 2020, she was appointed as a Social Studies teacher in Kocaeli with the recruitment of disabled teachers. He is looking forward to starting social studies teaching in Kocaeli as soon as possible.

#### ***You Can Do Everything as You Want***

CAGLA KAYGISUZ; She says the greatest happiness in life is to overcome obstacles without getting away with difficulties. She explains the secret of her success by focusing more on what he's doing than what he can't do. Braille says that he reads books in alphabet and loves to participate in social activities.



Thursday, February 13, 2020

### **Istanbul Visually Impaired Rehabilitation Center Trainees Experienced Emotional Moments at Graduation Ceremony**

On Wednesday, February 12, 2010, the Provincial Directorate of Family, Labor and Social Services was held at the Istanbul Visually Impaired Rehabilitation Center. Term Basic Education, 28. Term Massage Training and 3. Graduation ceremony was held by the trainees of the Term Call Center Operator.

Faik YILDIRIM, Deputy General Director of Disability and Elderly Services, said in his graduation ceremony. "In the Rehabilitation Centers for the Visually Impaired in Istanbul and Ankara, individuals who have lost their natural or visually impaired, who are deprived of their visual skills, are given training by experienced educators to teach independent living and mobility techniques without the need for someone else's help or to provide vocational training in line with their abilities, to help them to have a profession or job, to make them a producer from a consumer situation, to facilitate their compliance with life, to help them solve the psychological and social problems caused by disability. With the trainings given in these centers, we prepare disabled individuals from all over Turkey to life."

### **Education and Rehabilitation Service in Rehabilitation Centers for the Visually Impaired Is Carried Out in Two Modules as Basic Training and Vocational Training**

YILDIRIM; the education and rehabilitation service given is carried out in the form of two modules as Basic Education and Vocational Education, and it is possible to implement and implement policies in employment, accessibility and social rehabilitation areas only for disabled people to participate in social life in a fully and effective manner with a rights-based understanding without discrimination





Faik YILDIRIM, Deputy General Director of Disability and Elderly Services, also conducted inspections at Pendik Unhindered Life Care Rehabilitation and Family Counseling Center and Istanbul Care Rehabilitation and Family Counseling Center.





Monday, February 17, 2020

**Mersin Autism Day Life Center Opens Soon. General Manager of Disability and Elderly Services, Exp. Md. Orhan KOÇ Reviews**

Ministry of Family, Labour and Social Services, Disability and Elderly Services General Director Exp. Md. Orhan KOÇ made reviews in Mersin. General Director Exp. Md. Orhan KOÇ and Head of Elderly Services Department Omer Faruk Bilgin on 13.02.2020 on the visit to Mersin Province first went to "Mersin Disabled Care and Rehabilitation Center".

Mersin Disability Care and Rehabilitation Center, she himself has Cerebral Palsy Physiotherapist Selcen KALKUL during the meeting, gave information about the work carried out in the institution was received. Afterwards, the delegation visited the "Nihat Sözmen Mental Disabilities Care and Rehabilitation Center", made reviews at the organization, chatted with the disabled people who were staying in the organization and spent time with them.





Tuesday, February 18th, 2020

### **Family-Based National Early Intervention Program Development Workshop held in Ankara**

The Workshop on The Development of a Family-Based National Early Intervention Program was held in Ankara in cooperation with the General Directorate of Disability and Elderly Services of the Ministry of Family, Labor and Social Services and UNICEF.

The Ministry of Family, Labour and Social Services has moved to prepare Turkey's first "Family-Based National Early Intervention Program", which aims to track and support infants and children with disabilities between the ages of 0 and 3 who are at risk of development from birth to adulthood.

Turkey's first "Family Based Early Intervention Program Development Workshop" was held in Ankara, which aims to monitor and support babies and children with disabilities between the ages of 0-3, who are at risk of development in cooperation with UNICEF and the General Directorate of Disability Elderly Services of the Ministry of Family, Labor and Social Services. Completed. The three-day workshop was held on 18 - 20 February.

The Social programs of the Ministry of Family, Labor and Social Services, the Ministry of Education's education support programs and the Ministry of Health's screening programs will be combined with a holistic approach, and an "early intervention system" is envisaged to monitor the development of infants and children and establish an "early intervention system".

In the short, medium and long term, it is aimed to create monitoring mechanisms to ensure that services for children 0-3 years old reach each child and their family, to ensure the welfare of children with disabilities and to increase inter-institutional cooperation in order to plan the services that should be provided at a later age. The workshop, organized in cooperation with the General Directorate of Disability and Elderly Services and UNICEF, will focus primarily on the current practices and legal infrastructure in this area, and areas of problems and solutions will be identified.





As a result of the workshop, monitoring and monitoring mechanisms to be determined mechanisms and services necessary to support children and their families whose development is at risk and have mild to medium-heavy disability will be determined.

As a result of the workshop, a roadmap will be put forward for the development of a holistic and systematic national early intervention program.

Mehmet Nezir GÜL, General Manager of Special Education and Guidance Services of the Ministry of National Education; He said the Ministry of National Education contributed to the "National Early Intervention Program Development Workshop" with education support programs.

Speaking at the Workshop on Developing a National Early Intervention Program based on family, James Gray, head of the UNICEF Department of Child Protection, said in a statement. "It is very important to include vulnerable children and to raise children's rights to a higher point in the most disadvantaged children's groups, in the name of the idea of not leaving anyone behind, which is one of the main elements of the Sustainable Development Goals.

In this context, moving the rights of children with disabilities to a higher point is an important part of UNICEF Turkey's current National Programme Document, while the next country programme, which starts next year, is also among the priorities. Early intervention for the family reinforces appropriate interaction and parenting skills, reducing the pressure on the family. It also helps to reduce social exclusion by strengthening the official and unofficial networks that support the family."



### Re-evaluation and realization of these programs with a Holistic and Systematic Understanding is needed

Disabled and Elderly Services General Director Exp. Md. Orhan KOÇ, in the opening speech of the workshop; "Welcome to the "Workshop on The Development of a Family-Based National Early Intervention Programme" conducted by our Ministry in cooperation with UNICEF. As it is known, there are various early intervention programs being implemented in our country under the authority and responsibility of the Ministry of Health and Ministry of National Education.

However, these programs need to be re-evaluated and carried out with a holistic and systematic understanding. That's why today we have carried out the beginning of a national study where we will record different stages and developments in the issue of national early intervention.



It is defined as early intervention to prevent these disadvantages by identifying children of school age or younger, who are found to be at risk of development, who are found to be a developmental retardation, have special needs, school-age or younger children. Early education is a whole of services provided to prevent or minimize the limitations of disadvantaged infants and children in their physical, cognitive, emotional development in terms of physiological or environmental risk factors.

Family participation in early intervention is one of the most fundamental elements of the program. Each of the intervention programs is different in terms of the characteristics of children and their families to be included in the country, region, intervention program.



Even if they are included in the same early intervention program, there are individual differences in the needs of children and families. One of the factors in the success of the intervention program is that the program is planned to respond to accurate and individual needs.

Even if they are included in the same early intervention program, there are individual differences in the needs of children and families. One of the factors in the success of the intervention program is that the program is planned to respond to accurate and individual needs.

Examining programs that enable family participation and reach a large number of children and taking into account the factors that lead to success and the recommendations of program practitioners will guide a newly planned intervention program," he said.

Exp. Dr. Orhan KOÇ; The program, which will be prepared with a holistic approach in cooperation with the relevant ministries, universities and non-governmental organizations, envisages the establishment of an early intervention system in which measures will be taken not only for disabled children, but also in a wide range of measures leading to families, caregivers, households, neighborhoods and schools, as well as the establishment of an early intervention system in which the development of infants and children is identified and possible risks are identified. "The Three-Day National Early Intervention Program Development Workshop" was organized for the ministry to determine the roadmap for all of this.



Monday, February 17, 2020

### Day Care Centers are Spreading Across the Country

In our country, which has been in the aging process in the last 10 years, the proportion of the elderly population in the total population reached the highest point in its history with 9.1% as of 2019. This demographic phenomenon requires steps to be taken to implement day time service models that are less costly for elderly care, which will allow elderly individuals to age actively without being separated from their social circles.

Taking into account our country's aging data, the Ministry of Family, Labor and Social Services cares about the implementation of various services in cooperation with local governments, NGOs and legal entities. Within this framework, a total of 161 elderly day care centers are active, including 30 Elderly Day Care Centers, 127 affiliated to municipalities and 3 affiliated to non-governmental organizations, 3 of which are affiliated with the Ministry of Ministry, 3 independent and 27 affiliated to organizations throughout the country to provide daytime services to elderly individuals.

It is aimed to improve the living environment of the elderly, help daily life activities and provide social, physical and psychological support services, especially through elderly day care centers, which are commissioned to support elderly people who cannot continue their home life alone, despite other support elements such as relatives alone or neighboring relatives.

Elderly day care centers, which allow healthy elderly people who live their lives at home with their family, relatives or alone to evaluate their free time, provide support services to the elderly, increase their activities and improve the quality of life of the elderly, especially with the issues they have difficulty meeting with their own means.





#### **Model Organizations and Model Activities for Elderly Day Care in Aydın Germencik**

Cooperation between the Ministry of Family, Labor and Social Services and the Aymelek Association on day care services for the elderly has been going on since 2012. As an example of civil society cooperation, the ministry has been providing day care and support services to the elderly in Aydın Efeler since then, when the "Aymelek Association Elderly Day Care Center", which was first opened in 2012 and embodied with cooperation with the protocol signed on May 30, 2014, has been providing day care and support to the elderly.

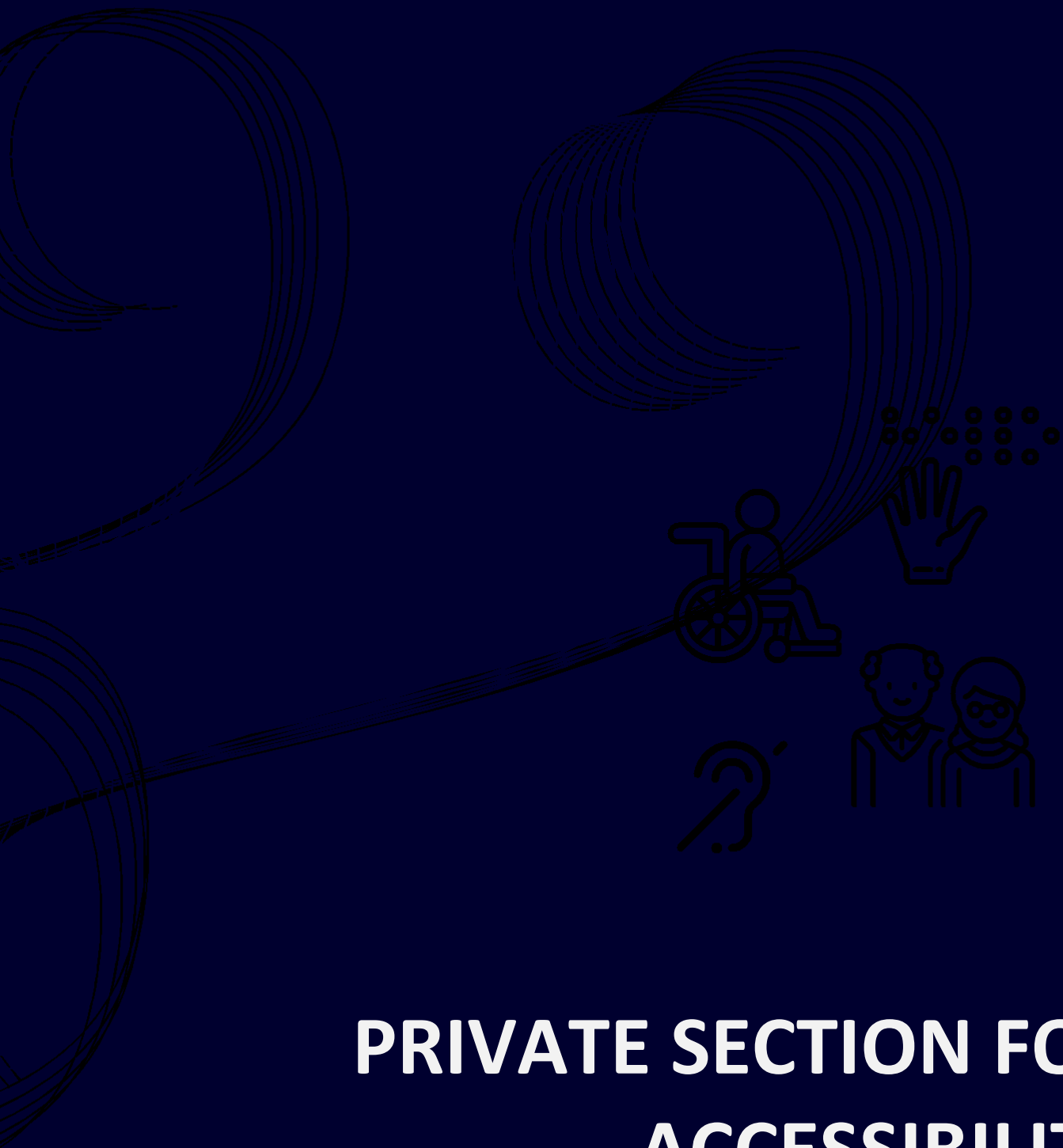




As a result of the cooperation between the Ministry of Family, Labour and Social Services and Aymelek Association, which was strengthened by the success of the first elderly day care center, the second elderly day care center was launched in December 2019 in Germencik district of Aydın province. Within the scope of the protocol signed on December 3rd, 2019, services are carried out on a voluntary basis by 20 women, five of whom are in the management staff, at Aymelek Association Germencik Elderly Day Care Center, which started its services and set an example in supporting voluntary work in the community.

Aymelek Association Germencik Elderly Day Care Center, which started its activities in six neighborhoods of Germencik District of Aydın in order to provide day care for the elderly, hosts 10 elderly people every 4 days a week. Serving more than 150 elderly people during the monthly period, the center offers quran reading, needle play, literacy development, live music activities, etc. in accordance with the demands and wishes of elderly guests. Aymelek Association Germencik Elderly Day Care Center, which is covered by the Ministry of Family, Labor and Social Services, expresses that the elderly guests who benefit from the service, expressing their satisfaction with the service offered and saying that this service model should be expanded in other districts.





# PRIVATE SECTION FOR ACCESSIBILITY

## Accessibility

### Accessibility is for everyone

Accessibility is defined by our Ministry as "the ability of everyone to access and use them wherever they want and to any service, independently and securely". Ensuring accessibility is an essential condition for disabled people to sustain their daily lives and participate in social life. However, it is a requirement of great importance not only for the disabled, but also for an important group of populations who are experiencing limited mobility, such as elderly, pregnant, baby-driven and children. Accessibility, on the other hand, is a feature that ensures everyone's use of urban living spaces and services to society.

That's why "**Accessibility is for Everyone**"...

Accessibility, which comes up as an important and indispensable concept in achieving physical, social and cultural environment and taking advantage of the services offered in these environments, is also a prerequisite for benefiting from rights. The main requirement for individuals with disabilities to exercise their rights is that they can access the structured environment and the services offered first. Therefore, the accessibility of the structured environment allows individuals in different obstacle groups to use the environment in question.

Accessibility is one of the issues that directly affects the lives of individuals with disabilities, and if accessibility is not achieved, it is not possible to implement policies produced in the fields of health, education and employment.

In addition, many services offered to the public, especially in banking, health and education areas today have become electronic and can be used via the Internet. Information and communication technologies must also be accessible in order for disabled and elderly people to benefit independently and safely from these services and to take part in social life.

### Accessibility Legislation in Our Country

In addition to being a party to international conventions to ensure accessibility in our country, many legal arrangements and administrative studies have been carried out. Our country is among the first countries to sign the Convention on The Rights of The Disabled (EHIS), but important steps have been taken for the implementation of the Convention in our country.

The first legal arrangement for accessibility was made in 1997 in the Zoning Act no. 3194. With the regulation, the provision states that "zoning plans must be followed by zoning plans for the disabled and the relevant standard of the Turkish Standards Institute in urban, social, technical infrastructure areas and structures." With this arrangement, the implementation of accessibility principles in new infrastructure and structures by relevant institutions and organizations with duties and responsibilities has been ruled.

The Law on The People with Disabilities (EHK), which came into force on 7/7/2005, includes important regulations on accessibility rights, among other rights. Under article 7 of the Law, the accessibility of the structured environment, private and public public transport and information services is covered under the heading "accessibility". With this article, it is emphasized that accessibility standards must be met in planning, design, construction, manufacturing, licensing and supervision processes in order to ensure the accessibility of disabled people in the environment built.



Serious responsibilities are imposed on public institutions and institutions by provisional Article 2 of the Law. The article stipulates that "all existing official structures belonging to public institutions and institutions, all existing roads, pavements, pedestrian crossings, open and green areas, sports areas and similar social and cultural infrastructure areas, as well as any structures built by real and legal persons and providing public service, shall be appropriate to the accessibility of disabled people within eight years from the date of entry into force of this Law".

In the continuation of the provisional Article 3 of the Law, there are provisions for ensuring accessibility of intercity passenger transportation, service and tourism transportation service.

In addition, article 3 of the Law includes the provisions of the monitoring and supervision of accessibility and the application of administrative fines for applications that are not accessible. Along with these provisions, a mechanism has been envisaged to oversee whether buildings, open spaces and public transport, which the Law stipulates to be accessible, are in compliance with the physical accessibility legislation, and a driving force has been created to speed up accessibility transformations.

Arrangements have been made regarding public buildings, open space and public transport services, as well as residential areas. With the regulation of The Condominium Law No. 634, facilitating provisions for the appropriate shape of structures that are not suitable for the use of disabled people and the implementation of project changes have come into force.

In addition to these Laws, the Metropolitan Municipality Law, municipal law and the Provincial Special Administration Law have provisions concerning individuals with disabilities. These provisions, which emphasize the need to use appropriate methods for individuals with disabilities in the service delivery, impose accessibility obligations on local government organizations.

In secondary level legislation, measures have been taken to implement the law regulations.

Planned Areas Zoning Regulation under The Zoning Law No. 3194, Regulation on The Zoning Of Unplanned Areas, Regulation on The Principles of Plan Construction, Car Park Regulation and Additional Regulation on The Principles of Shelters, and the Amendment made on 2/9/1999 in the Slum Law Implementation Regulation prepared in accordance with Article 36 of the Slum Law No. 775 contains various provisions regarding disability accessibility. In order to facilitate the lives of individuals with disabilities, Turkish standards (TSE) standards for disabled people have been obligated in the areas where such Regulations will be applied.



One of the basic regulations on accessibility and published on 20/7/2013, the "Accessibility Monitoring and Supervision Regulation" and the organization of commissions that will monitor and control accessibility in public transport, working procedures and principles, and administrative fine amounts that make income to the general budget are determined. With this Regulation, "Accessibility Monitoring and Supervision Commissions" were established within the governorships of the provinces under the chairmanship of the governor or deputy governor.

Commissions oversee the existing official structures, roads, pavements, pedestrian temporary, open and green areas, sports fields and similar social and cultural infrastructure areas belonging to public institutions and organizations, all kinds of structures built by real and legal persons and providing public service, and public transportation services that are offered or supervised by metropolitan municipalities and municipalities within the city.

In addition, the "Regulation on Making Intercity Passenger Transport Service and Service and Tourism Transportation Service Accessible" identified the obligations to intercity transportation service providers, travel agencies, highway break point and terminal operators, service providers, intercity transport and coastal facility operators, railway train operators and airline carriers and terminal operators on the highway. Within the scope of the regulation, the roads are related to the provision of accessibility in vehicles transporting passengers, services and tourism, sea and domestic water and vehicles serving on the railway.

The procedures and principles for making banking services suitable for access and use of disabled customers are determined by the "Regulation on the Accessibility of Banking Services". The regulation identified accessibility arrangements that should be made in ATM devices, branches, debit and credit cards, POS devices, internet banking and call centers.

On 10/10/2019, radio television upper board (RTÜK) issued "Regulation on Procedures and Principles concerning the Improvement of Access to Broadcasting Services of The Deaf, Hearing and Visually Impaired" by the Radio Television Upper Board (RTÜK) in order to determine the procedures and principles for improving access to broadcasting services of the hearing and visually impaired.

In order to use all kinds of structures and open spaces and public transport in the process of inspection of public transport, the Accessibility Monitoring and Supervisory Forms Circular no. 2016/7 has been published by our Ministry and commissions have been provided to carry out inspections by filling out forms. The work and procedures that must be carried out by the Commissions and the issues that must be respected in the implementation of administrative fines are determined by the Implementation of Administrative Fines and Other Considerations Circular to be issued within the scope of Provisional Article 3 of the Law No. 5378 no. 5378 no. 2017/4.

### Erişilebilirlik Standartları

In national accessibility legislation, tse-prepared standards are cited for technical details on ensuring the accessibility of the environment. The phrase "accessibility standards" in Law of 5378 is understood as defined in article 3 of the same Law as "the standards published by the Institute of Turkish Standards regarding accessibility". The criteria and criteria for accessibility in the built-in environment are detailed in the relevant standards of the TSE.



TSE has developed standards for the accessibility of buildings and open spaces and standards for the use of transportation services by people with mobility restrictions. These published standards contribute to the design of accessible applications that individuals with disabilities or mobility disabilities can benefit from. Taking into account these standards in design and practice will greatly contribute to the independent and safe participation of disabled individuals in social life.

**The standards published in our country regarding the accessibility of buildings and open spaces are as follows;**

- TS 9111 Requirements for accessibility in buildings for disabled people and people with mobility limitations (Revision date 22/11/2011)
- TS 12576 Inner city roads - Structural measures for accessibility on pavements and pedestrian crossings and design rules of markings (Revision date 14/06/2012)
- TS ISO 23599 Auxiliary products for visually impaired or under-sighted - Palpable walking surface signs (14/06/2012)
- Complementary standard for the implementation of TS 13536 TS ISO 23599 (27/12/2012)
- TS EN 81-70 Elevators - Safety rules for construction and installation - Special applications for passenger and freight elevators - section 70: Accessibility for passenger lifts including disabled (21/06/2007)
- TS 13882 Classification rules of pedestrian walking surfaces – Basic requirements and evaluation methods (30/09/2019)

Following standards have been developed for the use of transportation services by TSE by people with mobility restrictions.

- TS 13622 Accessibility requirements on public transport systems for people with disabilities and mobility limitations (25.06.2014)
- TS ISO 23600 Assistable products for the visually impaired and the hearing impaired - Audible and palpable signals for pedestrian traffic lights (27.12.2012)
- TS 12460 Inner-city roads-rail transport systems section 5: Design rules on facilities for disabled and elderly (20.04.1998)
- TS 12694 Railway vehicles - Passenger cars - Car arrangements suitable for passengers travelling with wheelchairs (14.07.2011)
- TS ISO 23600 Assistable products for vision and hearing impaired - Pedestrian traffic lights - Audible warnings and feelable surfaces (12.04.2012)

For accessibility of Web pages, there is the Web Content Accessibility Guide/WCAG 2.1 standard. The Public Websites (CAMIS) Guide includes descriptions and examples that will make it easier to understand the information and scales contained in standards.



### Accessibility Studies of the General Directorate of Disability and Elderly Services

In addition to the development of regulatory regulations and standards related to accessibility by the General Directorate of Disability and Elderly Services, projects and studies are also being carried out to support education and publication activities aimed at increasing the level of knowledge and awareness, as well as the application for the dissemination of accessibility. Efforts to provide social awareness for the implementation of accessibility legislation and to increase the level of knowledge and awareness of architects and engineers in particular are continuing in full swing. In addition, technical information support to public institutions and organizations, universities and other relevant organizations is provided continuously if requested from the General Directorate.

### 2020 Year of Accessibility

The "2020 Year of Accessibility" was declared as the "2020 Year of Accessibility" by our President, Mr. Recep Tayyip ERDOGAN, on January 9th, 2020, in order to carry out accessibility works to be carried out by all institutions and organizations in a planned, programmed and in accordance with standards, speeding up applications, ensuring physical, digital and mental transformation in this field, and establishing a culture of accessibility.

In this context; The Circular No. 2020/1 has been issued by our President regarding the announcement of 2020 as the Year of Accessibility, and the necessary announcement has been made to all institutions and organizations in order to carry out the works and transactions required by legislation to carry out accessibility within the scope of the Circular in question, as well as to ensure the follow-up of these jobs and transactions.

### Accessibility Support Projects (ERDEP)

In buildings such as schools, municipal service buildings, government mansions, hospitals designated in different provinces since 2012 within the scope of Accessibility Support Projects (ERDEP), which aims to promote accessibility throughout the city and country through the governorships and with the financial and technical information support of our General Directorate, and to promote accessibility throughout the city and country, for pilot areas with different urban uses; examples of pilot applications have been implemented in open areas such as sidewalks, stops and pedestrian crossings. While these projects are for application purposes, projects provide an increase in knowledge and awareness level and to promote accessibility.

## Training and Broadcasting Activities

Since 2011, approximately 12,000 technical personnel and managers working in municipalities, public institutions and institutions have been given accessibility training. "Accessible Universities Seminars", which are organized regionally and attended by approximately 500 university employees, are important studies aimed at increasing the level of knowledge and awareness. Training activities are continuing in full swing.

Brochures prepared to draw attention to accessibility, raise awareness and prevent social and cultural barriers created by citizens and ensure the accessibility of the disabled are reproduced and delivered to citizens.



## Accessibility Assessment Module

The preparation of the Accessibility Assessment Module (ERDEM), which is also included in the 180-Day Action Plan, has been completed and made available. With ERDEM, a formula that will ensure that what needs to be done in buildings is provided as a report and encourages accessibility certificates, anyone who wants to access the module via the ministry web page will be able to answer the questions in the module in the form of self-assessment and thus provide what needs to be done to make a building accessible as a report.

## Budget Code

A reminder letter is sent to all Ministries and related institutions each year regarding "Granting Accessibility Allowance" during the budget preparation period. In addition, at the request of our Ministry of Treasury and Finance, the fourth level of functional classification in order to monitor the expenditures related to accessibility "10.1.2.05 Expenses to Ensure the Accessibility of Disabled Persons" code was opened and started to be used for the first time by public institutions and organizations within the scope of preparations for the 2018 budget.

## More Studies

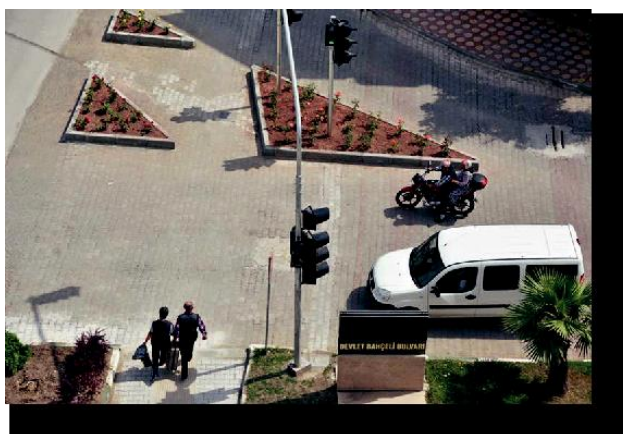
On December 3, 2019, 10 awards were awarded in 7 branches, including health, education, housing, transportation, culture and art, public service buildings and participation in social life in order to raise awareness about accessibility in the program organized with the theme "Accessibility for All" on 3 December 2019. In addition, accessibility awards are scheduled to be awarded by the General Directorate every year on December 3rd.



An accessibility guide has been prepared to support accessibility standards with more images such as drawings and animations. The guide will guide architects and engineers, especially during the planning and design phase, and can also be used as a resource in universities.

Cooperation is continuing with the General Directorate of Nature Conservation and National Parks of the Ministry of Agriculture and Forestry and the accessibility of national parks, nature parks and wetlands and the applications that can be made in these areas. After receiving the views of disabled and elderly non-governmental organizations, studies are carried out on accessibility arrangements in designated pilot areas and projects related to the areas of activity that can be organized for the disabled and elderly.

Disabled people, the elderly and children, together with other sections of society without discrimination, independently and safely to benefit from recreation facilities, and in the event of disaster, these green areas can be used by disabled people and other individuals with mobility restrictions within the scope of efforts to make the nation's gardens accessible are being cooperated with the relevant institutions. As general directorate, local studies are provided to ensure accessibility in the national gardens, which are completed and carried out as general directorates, and guidance is provided to the relevant institutions.



As a result, we're going to have to Accessibility is vital for people with disabilities and other mobility restrictions to act independently and safely in urban living spaces and to make full use of all areas of social life. Accessibility legislation must be implemented in all necessary areas, which are the prerequisites for benefiting from all other rights. It should be noted that in this construction, individuals can be mentioned in fully accessible living spaces by accessing all areas and services, from their residences to education and health buildings, public transport to information and communication technologies.

Eliminating all obstacles that make individuals disabled and making the necessary arrangements, especially municipalities; it is the duty of local governments, public institutions and institutions and all interested parties. Accessibility is a necessity for the disabled, and when we add the elderly to it, it's a necessity for a significant part of society and a comfortable life for everyone.

Because "**Accessibility is for everyone**"...



[www.ailevecalisma.gov.tr](http://www.ailevecalisma.gov.tr)