

## **CONTRACT AWARD NOTICE**

(Procurement under PRAG – EU External Actions)

### **1. Contracting Authority**

**Name:** T.C. MINISTRY OF FAMILY AND SOCIAL SERVICES General Directorate of Social Assistance FRIT Coordinatorship

**Address:** Çukurambar Mahallesi Malcolm X Caddesi No:22 Çankaya/Ankara

**Country:** Türkiye

### **2. Contract Reference Number**

**Reference:** EU TED 781072-2025

### **3. Procedure**

**Type of Procedure:**

Restricted Procedure

### **4. Contract Title**

**Title:** PROCUREMENT OF PERSONNEL-BASED SERVICES FOR THE EMPLOYMENT OF 822 PERSONNEL UNDER THE SOCIAL SAFETY NET PROGRAMME BETWEEN 01 JANUARY 2026 AND 31 JULY 2026

### **5. Description of the Contract**

Brief description of the services; PROCUREMENT OF PERSONNEL-BASED SERVICES FOR THE EMPLOYMENT OF 822 PERSONNEL UNDER THE SOCIAL SAFETY NET PROGRAMME BETWEEN 01 JANUARY 2026 AND 31 JULY 2026

### **6. Lots**

The contract is not divided into lots

### **7. Award Criteria**

The contract was awarded on the basis of:

Best value for money

### **8. Number of Tenders Received**

- Total number of tenders received:5
- Number of tenders received from EU operators:0
- Number of tenders received from non-EU operators:5

## **9. Successful Tenderer**

**Name:** İstasyon Yönetim ve Çağrı Hizmetleri A.Ş

**Address:** İşçi Blokları Mahallesi Muhsin Yazıcıoğlu Caddesi No :48/34 Çankaya Ankara

**Country:** Türkiye

## **10. Contract Value**

**Final Contract Amount:**

498.098.967,21 TRY (excluding VAT)

## **11. Contract Duration**

**Duration:** 7 months

**Starting Date:** 03/01/2026

## **12. Date of Award Decision**

23/12/2025

## **13. Legal Basis**

This procurement procedure was conducted in accordance with the **PRAG – Practical Guide to Contract Procedures for EU External Actions**.

## **14. Date of Publication of this Notice**

07/01/2026

### **Contracting Authority**

Name: Kürşad Atilla ÖZDEMİR

Title: Coordinator

Signature:

Date 07/01/2026