

CONTRACT AWARD NOTICE

(Procurement under PRAG – EU External Actions)

1. Contracting Authority

Name: T.C. MINISTRY OF FAMILY AND SOCIAL SERVICES General Directorate of Social Assistance FRIT Coordinatorship

Address: Çukurambar Mahallesi Malcolm X Caddesi No:22 Çankaya/Ankara

Country: Türkiye

2. Contract Reference Number

Reference:EU TED 781072-2025

3. Procedure

Type of Procedure:

Restricted Procedure

4. Contract Title

Title: PROCUREMENT OF PERSONNEL-BASED SERVICES FOR THE EMPLOYMENT OF 822 PERSONNEL UNDER THE SOCIAL SAFETY NET PROGRAMME BETWEEN 01 JANUARY 2026 AND 31 JULY 2026

5. Description of the Contract

Brief description of the services: PROCUREMENT OF PERSONNEL-BASED SERVICES FOR THE EMPLOYMENT OF 822 PERSONNEL UNDER THE SOCIAL SAFETY NET PROGRAMME BETWEEN 01 JANUARY 2026 AND 31 JULY 2026

6. Lots

The contract is not divided into lots

7. Award Criteria

The contract was awarded on the basis of:
Best value for money

8. Number of Tenders Received

- Total number of tenders received:5
- Number of tenders received from EU operators:0
- Number of tenders received from non-EU operators:5

9. Successful Tenderer

Name: İstasyon Yönetim ve Çağrı Hizmetleri A.Ş

Address: İşçi Blokları Mahallesi Muhsin Yazıcıoğlu Caddesi No :48/34 Çankaya Ankara

Country: Türkiye

10. Contract Value

Final Contract Amount:

498.098.967,21 TRY (excluding VAT)

11. Contract Duration

Duration: 7 months

Starting Date:03/01/2026

12. Date of Award Decision

23/12/2025

13. Legal Basis

This procurement procedure was conducted in accordance with the **PRAG – Practical Guide to Contract Procedures for EU External Actions**.

14. Date of Publication of this Notice

07/01/2026

Contracting Authority

Name: Kürşad Atilla ÖZDEMİR

Title: Coordinator

Signature:

Date: 07/01/2026